

Mandatory Agent Training 2003-2006

Year	Sessions	Failed	Attendance
2003	7		61
2004	35	12	1835
2005	29	13	2700
2006	34	24	1712
Total	105	49	6308 Certified Agents

526 Agent no shows

Agent Training Location Information 2003-2006

Site	Sessions	Attendees
Albany	33	1024
Buffalo	6	518
Syracuse	13	646
Rochester	14	1081
NYC	28	1863
Long Island	5	555
Other	13	621
Total	112	6308 Certified Agents

Consumer Education Seminars 2005-2006

Year	Sessions	Guests
2005	1	66
2006	22	638
Total	23	704

Consumer No Shows 84

Talk Radio Dates

2 (Rochester & Syracuse)

January 22, 2007